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Medisoft V16 Frequently Asked Questions (FAQ)

Question: Is it 64 Bit Compatible?

Answer: Yes. See complete details under the **V16 System Requirement Links**.

Question: What are the major changes in the program?

Answer: V16 has a brand new design to bring it into the 21st century and to prepare for the major changes in the ANSI 5010 format (V17) and ICD-10 format (V18). In addition, V16 is now compatible with both 32 and 64 bit platforms. The security for Medisoft and the Medisoft Reports were integrated into one. And, there is enhanced EHR integration. Read the **V16 Feature Comparison** and **V16 Release Notes** for more detailed information.

Question: When does V16 ship?

Answer: March 3, 2010

Question: Is there any promotions?

Answer: In 15 years of being a Medisoft dealer, these are the best promotional prices I've ever seen. They are good through March 3, 2010. See the **V16 Complete Price List** and the easy price grid below. Plus call us at 888-322-2455 or 763-546-2455 with any questions. Get a **free "Quick Question"** if you order by February 5th, 2010. and remember, free installation is included with each product. (backup, install, convert and register) The free Quick Question doesn't expire and remains on your account until used.

Question: Is there anything I should consider when placing an order?

Answer: Remember to upgrade all the products you are currently using such as: Advantage Licenses for Network users (**serial number required**), Office Hours Professional, any modules, Simple 837 and Simple ERA products, and Medisoft Communications Manager.

Question: I keep reading about items I don't understand such as: ANSI 5010, ICD-10, EHR details and the Stimulus money. Where can I get more information?

Answer: Part of Billing Buddies mission is to stay abreast of the healthcare industry changes and help education providers so they are better informed to perform their job. In 15 minutes, we can get you up to speed on the details. Give us a call and schedule a time. Our number is 888.322.2455 or 763.546.2455.

V16 Medisoft Pricing Matrix Good thru March 3, 2010

(Shipping is Free—Taxes are not included in prices.)

Product → Version ↓	Network Pro	Advanced	Basic	2 User License	Office Hours Pro Network Pro	Office Hours Pro Single User	Simple 837	Simple ERA	Medisoft Comm. Manager EHR Users
V11	\$1799 (will be \$2999)	\$599 (will be \$999)	\$179 (will be \$299)	\$179	\$479 (will be \$799)	\$359 (will be \$599)	\$295	\$295	\$1395
V12	\$1799 (will be \$2999)	\$599 (will be \$999)	\$179 (will be \$299)	\$179	\$479 (will be \$799)	\$359 (will be \$599)	\$295	\$295	\$1395
V14	\$1529 (will be \$2549)	\$521 (will be \$869)	\$155 (will be \$259)	\$179	\$407 (will be \$679)	\$305 (will be \$509)	\$295	\$295	\$1189
V15	\$695 (will be \$869)	\$231 (will be \$289)	\$71 (will be \$89)	\$179	\$191 (will be \$239)	\$143 (will be \$179)	\$295	\$295	\$409

Billing Buddies Order Form—Ph: 888.322.2455 or 763.546.2455 Fx: 866.506.9681

Clinic Name: _____
 Clinic Address: _____
 Email Address: _____
 Contact Name: _____ Phone: _____

I authorize Softouch Software, Inc. (DBA Billing Buddies) to charge the above to my credit card and acknowledge that all sales are final.

Signature _____ **Date** _____

Credit Card Number: _____
 Name on Card: _____ Exp: Date: _____ Sec Code: _____
 Address (if different): _____

Please list a couples of time you are available: _____
 Best Number(s) to Call: _____